

HOW THE PROGRAMME WORKS.

You earn Rewards Points when you use your Business Credit, Cheque or Debit Card for your everyday business purchases.

10 REWARDS POINTS = R1

Based on a combination of products and behaviours that you utilise every month, you will automatically be placed on one of the three Tier Levels. The higher your Tier Level, the more Rewards Points you can earn.

Have a look at our programme rules to learn more!

Your business will now qualify for each Tier Level as follows:

TIER LEVEL	QUALIFYING CRITERIA
1	Less than 2 Product Rules and/or zero behaviours
2	2 Product Rules and 1 behaviour
3	4 Product Rules and 1 behaviour

Authorised financial services and registered credit provider (NCRCP15).
The Standard Bank of South Africa Limited (Reg. No. 1962/000738/06).
GMS-26364 – 08/2025

standardbank.co.za
UCB 113 08/2025

Contact Centre:
0860 UCOUNT (82 68 68)

Email Address:
businessenquiries@ucount.co.za

Lost UCount Rewards Card and Fraud relating to UCount Rewards:
Call 0860 82 68 68

Fraud relating to Standard Bank Cards, Internet Banking, Cell Phone Banking, Phishing, Smishing or Vishing:
Call 0800 222 050 or report it to:
reportfraud@standardbank.co.za

Operating Hours:

Monday to Friday	8am to 5pm
Saturdays	8am to 12pm
Sundays and Public Holidays	Closed
Lost Card	24 hours
Fraud relating to Card, Internet Banking or Mobile Banking	24 hours

Terms and Conditions and Programme Rules Apply:
To view the latest UCount Rewards for Business Terms and Conditions and Programme Rules, please visit standardbank.co.za/ucountbusiness.

You can view your Rewards Points balance at any time:

- On your UCount Rewards online profile on standardbank.co.za/ucountbusiness
- You can SMS 'Balance' to 32700.

SMS costs R1, free and bundled SMSs do not apply.

If we do not solve your problem or if you are not happy with the way your problem was solved, then you may use the services of the Ombud, who can be contacted in one of the following ways:
By telephone on 0860 800 900, by email at info@nfosa.co.za or through the website at www.nfosa.co.za

 **OMBUDSMAN**
FOR BANKING SERVICES



Standard Bank



UCOUNT
BUSINESS

WELCOME TO THE UCOUNT REWARDS FOR BUSINESS PROGRAMME.

THERE ARE 5 EASY WAYS TO EARN:

1. Tier Rewards
2. Fuel Rewards
3. Card Rewards
4. Retailer Rewards
5. Dual Membership Rewards

You already start earning Rewards Points before you use your qualifying Standard Bank Business Debit, Cheque and/or Credit Card through Tier Rewards.

YOUR ONLINE UCOUNT REWARDS PROFILE WILL ALLOW YOU TO:

1. Activate your UCount Rewards card.
2. Check your UCount Rewards Points balance.
3. Change your UCount Rewards card PIN.
4. Check which UCount Rewards Tier Level you're on and find ways to move up a Tier Level.
5. Manage your profile – update your details.

Tier Rewards

EARN UP TO
500*

Rewards Points just for being a member.

Fuel Rewards

EARN UP TO
R5*

back in Rewards Points per litre of fuel and oil at Astron Energy and participating Caltex service stations.

Card Rewards

EARN UP TO
1%*

back in Rewards Points on all your card purchases.

Retailer Rewards

EARN UP TO
5%*

back in Rewards Points at our Rewards Retailers.

Visit standardbank.co.za/ucountbusiness to view all the latest Rewards Retailers.

Dual Membership Rewards

EARN UP TO
3 600*

Dual Membership Rewards Points if you are on both of the UCount Rewards and UCount Rewards for Business Programmes.

YOU CAN REDEEM YOUR REWARDS POINTS IN THE FOLLOWING WAYS:



Fill up with fuel and oil at **Astron Energy** and participating **Caltex** service stations.



Great deals in-store and/or online at our **Rewards Retailers**.



Purchase vouchers, airtime and data on the **Online Redemption Portal**.



Invest your Rewards Points into a **Business Notice Deposit Account** and **Business MarketLink Account**.



Access to **Bidvest Premier Airport Lounges**.



Fund a student on **FEENIX™**, our crowd-funding platform.



Donate your Rewards Points to the **Gift of the Givers Foundation** and help communities in need.

Rewards Retailers listed as at August 2025..
For Rewards Points, earn rates and updated Rewards Retailers information, please visit the UCount Rewards for Business website.
*Ts&Cs apply.

To redeem Rewards Points online or in-store at our Rewards Retailers, Astron Energy, Caltex and Bidvest Premier Airport Lounges, you will need your activated Business Rewards Card and PIN. Remember that to redeem your Rewards Points online at our Rewards Retailers, you will need a 3D SecureCode.